

JURISDICTION	First Point of Contact	Second Point of Contact	PROTOCOL	Additional Comments
QLD - Brisbane Airport & Seaport	(07) 3624 1111 (9:00am to 5:00pm)	(07) 3646 1699 (After 5:00pm and weekends)	Second Point of Contact is the Hospital Switchboard: Ask for "Public Health Physician" on call	
QLD - Coolangatta Airport	(07) 5687 9000 (9:00am to 5:00pm)	(07) 3176 2111 (After 5:00pm and weekends)	Second Point of Contact is the Hospital Switchboard: Ask for "Public Health Physician" on call	
QLD - Cairns Airport & Cairns/Weipa/Thursday Island Seaports	(07) 4226 5572 (9:00am to 5:00pm)	0408 721 092 0409 472 036 (After 5:00pm and weekends)	Second point of contact is the on-call Public Health Physician as per the mobile number listed in column 2	
QLD - Sunshine Coast	(07) 5202 9595 (9:00am to 5:00pm)	(07) 3646 1699 (after hours and weekends) Hospital Switchboard (After 5.00pm and weekends)	Second Point of Contact is the Hospital Switchboard: Ask for "Public Health Physician" on call	
QLD - Bundaberg Seaport	(07) 4303 7500 (9:00am to 5:00pm)	(07) 3646 1699 (after hours and weekends) Hospital Switchboard After 5.00pm and weekends	Second Point of Contact is the Hospital Switchboard: Ask for "Public Health Physician" on call	
QLD - Rockhampton / Gladstone	(07) 4920 6948 (9:00am to 5:00pm)	(07) 3646 1699 (after hours and weekends) Hospital Switchboard (After 5.00pm and weekends)	Second Point of Contact is the Hospital Switchboard: Ask for "Public Health Physician" on call	
QLD - Fisherman's Island Seaport	(07) 3176 4000 (9:00am to 5:00pm)	(07) 3176 2111 (after hours and weekends) Hospital Switchboard (After 5.00pm and weekends)	Second Point of Contact is the Hospital Switchboard: Ask for "Public Health Physician" on call	
QLD - Toowoomba (Wellcamp)	(07) 4699 8240 (9:00am to 5:00pm)	(07) 3176 2111 (after hours and weekends) Hospital Switchboard (After 5.00pm and weekends Switchboard)	Second Point of Contact is the Hospital Switchboard: Ask for "Public Health Physician" on call	
QLD - West Moreton	(07) 3818 4700 (9:00am to 5:00pm)	(07) 3176 2111 (after hours and weekends) (After 5.00pm and weekends Switchboard)	Second Point of Contact is the Hospital Switchboard: Ask for "Public Health Physician" on call	
QLD - Townsville/Mackay	(07) 4433 6900 (9:00am to 5:00pm)	0409 472 036 (After 5.00pm and weekends)	Second point of contact is the on-call Public Health Physician as per the mobile number listed in column 2	
NSW	(02) 9391 9195 (8:30am - 5:00pm)	After Hours: 0419 230 683		
NSW - Newcastle/Hunter Valley region	0427 404 580 (24 hours - 7 Days)	0427 404 580 (24 hours - 7 Days)		
ACT	(02) 5124 0000 (24 hours - 7 days) Canberra Hospital switchboard		DAWR officer to introduce the call by adhering to the correct use of terminology during their request. The following titles are to be used: Chief Health Officer Human Biosecurity Officer Quarantine Officer Important to only use the listed titles. The operator will appropriately direct the call.	
VIC	1300 651 160 (24 hours - 7 days) Select Option 1		Out of hours calls: One will access the Department's TMC message operator. BO should state they are a Biosecurity Officer calling from the airport and need to speak urgently to a Human Biosecurity Officer about a Human Biosecurity issue . It is important that any (or all) of the bolded phrases are used and will make the receiving oncall officer respond immediately .	
TAS	1800 671 738 Public Health Hotline and/or Officer on-call (24 hours)	CHBO: 0408 86 52 54		First point of contact 1800 number also operates 24 hours - this line will manage the calls to the CHBO
SA	1300 232 272 (24 hours - 7 days) If after hours state that you are a biosecurity officer and that the call is urgent	CHBO: 0411 675 124		After hours, call on call doctor if have access to the roster; else use 1300 232 272
NT	08 8922 8888 Royal Darwin Hospital switchboard (24 hours)		The switchboard operator has direct access to the HBO on-call roster	

JURISDICTION	First Point of Contact	Second Point of Contact	PROTOCOL	Additional Comments
WA - Perth Airport	(08) 9388 4801 (Mon-Fri 9:00am-4:30pm) and/or CDCD on call: DoH_CDCDOnCall@health.wa.gov.au	(08) 9388 4801 (Mon-Fri 9:00am-4:30pm)	For after hours calls (ie. other than Mon-Fri 9:00am-4:30pm): page the WA Health On-Call Duty Officer on (08) 9328 0553 The Public Health Physician on call can also be contacted all hours on CDCD on call: DoH_CDCDOnCall@health.wa.gov.au	
WA - Fremantle Seaport	(08) 9388 4801 (Mon-Fri 9:00am-4:30pm) and/or CDCD on call: DoH_CDCDOnCall@health.wa.gov.au	(08) 9388 4801 (Mon-Fri 9:00am-4:30pm)	For after hours calls (ie. other than Mon-Fri 9:00am-4:30pm): page the WA Health On-Call Duty Officer on (08) 9328 0553 The Public Health Physician on call can also be contacted all hours on CDCD on call: DoH_CDCDOnCall@health.wa.gov.au	
WA - Geraldton Seaport	Midwest Population Health Unit (08) 9956 1971 Mon-Fri 9:00am-4:30pm Ask for the Public Health Physician	(08) 9388 4801 (Mon-Fri 9:00am-4:30pm)	After hours calls: 24 Hour Duty Officer - (08) 9328 0553	
WA - Esperance Seaport	Goldfields Population Health Unit (08) 9080 8200 Mon-Fri 8:30am-4:30pm Ask for the Public Health Physician	(08) 9222 2131 (Mon-Fri 9:00am-4:30pm)	After hours calls: 24 Hour Duty Officer - (08) 9328 0553	
WA - Albany Seaport	Great Southern Population Health Unit (08) 9842 7525 Mon-Fri 8:30am-4:30pm Ask for the Public Health Physician	(08) 9222 2131 (Mon-Fri 9:00am-4:30pm)	After hours calls: 24 Hour Duty Officer - (08) 9328 0553	
WA - Port Headland Seaport, Dampier Seaport, Port Lambert Seaport, Barrow Island	Pilbara Population Health Unit (08) 9174 1660 Mon-Fri 8:00am-4:30pm main reception Ask for the Public Health Physician	(08) 9222 2131 (Mon-Fri 9:00am-4:30pm)	Out of hours calls: 24 Hour Duty Officer - (08) 9328 0553	
WA - Bunbury Seaport, Busselton Seaport	South West Population Health Unit (08) 9781 2350 Mon-Fri 8:30am-4:30pm Ask for the Public Health Physician	(08) 9222 2131 (Mon-Fri 9:00am-4:30pm)	Out of hours calls: 24 Hour Duty Officer - (08) 9328 0553	
WA - Broome Seaport, Derby Seaport, Wyndham Seaport, Yampi Sound incl. Christmas and Cocos Island	Kimberley Population Health Unit (08) 9194 1642 Mon-Fri 8:00am-4:00pm Ask for the Public Health Physician	(08) 9222 2131 (Mon-Fri 9:00am-4:30pm)	Out of hours calls: 24 Hour Duty Officer - (08) 9328 0553	