

Farm Data Code

Summary Audit Report for AxisStream



Provider: AxisTech Pty Ltd

Assessed against Farm Data Code version: 2.0

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Transparency

✓ 1.1 ✓ 1.2 ✓ 1.3 ✓ 1.4 ✓ 1.5 ✓ 1.6

Fairness

✓ 2.1 ✓ 2.2

Control

✓ 3.1 ✓ 3.2 ✓ 3.3 ✓ 3.4 ✓ 3.5

Portability

✓ 4.1 ✓ 4.2 ✓ 4.3 ✓ 4.4 ✓ 4.5 ✓ 4.6

Security

✓ 5.1 ✓ 5.2 ✓ 5.3 ✓ 5.4 ✓ 5.5

Compliance

✓ 6.1 ✓ 6.2

Summary of terms

What Farm Data, or other data about the farmer or farm business is being collected, created, aggregated, used, or shared?

Farm Data: Farm location, paddock boundaries, livestock, weather, soil, water, environmental monitoring and farm asset data.

Other data: Name, contact details, account credentials and related account information

Why is this being done?

Farm Data: To provide analytics, decision-support tools, environmental monitoring, weather predictions and platform services.

Other data: To manage accounts, deliver services, communicate with users and meet legal obligations

Who is the Provider sharing Farm Data with?

AxisTech may share Farm Data with its Australian hosting provider (AWS), farmer-nominated third parties, related entities, and government agencies where required by law. AxisTech does not sell Farm Data.

Is Farm Data being de-identified?

Farm Data is only de-identified with the Farmer's consent. When de-identified, personal information, farm boundaries and GPS coordinates are removed and data is aggregated to minimise re-identification risk.

How long is Farm Data stored for?

Identifying Farm Data is stored while an account is active. Following account closure, Farmers have 30 days to export data before it may be deleted or de-identified.

How can farmers obtain a copy of their Farm Data?

Farmers can download their Farm Data in CSV format through AxisStream and may request API access for integration with other systems.

How can farmers get Farm Data deleted?

Farmers can request deletion of Identifying Farm Data through AxisStream's account closure process or by contacting AxisTech.

In which countries is Farm Data stored or made available?

Farm Data and backups are stored in Australia. AxisStream can be accessed by authorised users from anywhere in the world.

What's in it for the farmer, and for the Provider?

Farmer: Access to analytics, environmental monitoring, operational insights and decision-support tools.

Provider: Subscription fees for the AxisStream platform.

Are there any risks or detriments that may affect farmers?

No; AxisTech does not use Farm Data to the detriment of Farmers

Detailed compliance report against Farm Data Code

Transparency

Transparent, clear and honest collection, use and sharing of Farm Data. Providers will:

Data Code Principles



1.1



1.2



1.3



1.4



1.5



1.6

Detailed compliance report against Farm Data Code

Transparency

1.1

Provide Farmers with plain-English, easily found terms and associated policies for data collection, use, and sharing detailing:

- the identity of the contracting party/ies;
- what Farm Data and any other data about the Farmer or their farm/business, will be collected, created, aggregated, used, or shared;
- purpose/s for which Farm Data is being collected, used and shared;
- the value being created for the Farmer, and the Provider;
- how Farm Data will be managed and shared, in terms of security, access, and de-identification protocols;
- identity and/or nature of any other entities with whom it shares Farm Data;
- processes and conditions for data retention, data retrieval, and service termination; and,
- any risks or detriments that may adversely affect Farmers who share data with the Provider.

Meets the code?



Yes

Provider's comment

AxisTech provides Platform Terms and Conditions and a Privacy Policy, including plain-English versions, to explain how AxisStream collects, uses, stores, shares and manages Farm Data.

These documents identify the contracting parties, the data collected, the purposes of use, data sharing arrangements, access controls, de-identification, data retention, retrieval, service termination, value created and potential risks to Farmers.

[Privacy Policy | AxisTech & AxisStream – AxisTech](#)

Detailed compliance report against Farm Data Code

Transparency

1.2

Obtain clear, fully informed, and express consent from the Farmer as to the terms for collection, use, and sharing of Farm Data.

Meets the code?



Yes

Provider's comment

Farmers are presented with AxisTech's Terms and Conditions and Privacy Policy during account registration. Users must affirmatively accept the terms before completing registration. AxisTech stores the date and time of acceptance, the version of the terms accepted, and a record of acceptance linked to the user's account

Detailed compliance report against Farm Data Code

Transparency

1.3

Provide prompt notice about any material changes to the terms and associated policies for collection, use, and sharing of Farm Data.

Meets the code?



Yes

Provider's comment

AxisTech provides at least 30 days' written notice by email before material changes to terms take effect. Notices are sent to the user's registered email address.

Detailed compliance report against Farm Data Code

Transparency

1.4

Where a material change to terms and associated policies is proposed, obtain clear, fully informed, and express consent for the Farmer to accept the change and; provide an avenue for the Farmer to terminate the agreement without incurring a financial penalty and with adequate time to port or delete their Identifying Farm Data.

Meets the code?



Yes

Provider's comment

Where terms are changed, users are prompted on their next login to accept or decline the updated terms. If they accept, AxisTech records the date and time of acceptance and the new version accepted. If they decline, they may terminate without penalty, have 30 days to export or delete their data, and any prepaid subscription fees are refunded on a pro-rata basis.

Detailed compliance report against Farm Data Code

Transparency

1.5

Provide a mechanism for Farmers to enquire about the collection, use, storage, security and sharing of Farm Data.

Meets the code?



Yes

Provider's comment

Farmers can contact AxisTech about Farm Data collection, use, storage, security and sharing by email, phone or through the in-app AxisStream support portal.

AxisTech's Privacy and Data Stewardship Officer is responsible for handling data-related enquiries.

Detailed compliance report against Farm Data Code

Transparency

1.6

Notify Farmers of the legal jurisdiction in which Farm Data is stored or made available.

Meets the code?



Yes

Provider's comment

AxisStream may be accessed by Farmers from anywhere in the world, while Farm Data and backups are stored on servers located in Australia.

Detailed compliance report against Farm Data Code

Fairness

Fair and equitable use of Farm Data.
Providers will:

Data Code Principles



2.1



2.2

Detailed compliance report against Farm Data Code

Fairness

2.1

Ensure that Farmers get value from the use of Farm Data – including products and insights derived from it.

Meets the code?



Yes

Provider's comment

Farmers receive value from Farm Data through AxisStream's analytics and decision-support tools, including environmental monitoring, operational optimisation, livestock metrics, weather predictions and production values. AxisTech receives value through subscription fees for the platform.

Detailed compliance report against Farm Data Code

Fairness

2.2

Ensure that Farm Data is not used to the detriment of Farmers without their clear, fully informed, and express consent.

Meets the code?



Yes

Provider's comment

AxisTech does not use Farm Data to the detriment of Farmers. Where Farm Data is used for de-identified or aggregated purposes, this only occurs with explicit prior written consent.

Detailed compliance report against Farm Data Code

Farmer Control

Ability to control and access Farm Data.
Providers will:

Data Code Principles



3.1



3.2



3.3



3.4



3.5



Detailed compliance report against Farm Data Code

Farmer Control

3.1

Ensure the Farmer has control over who can access and use their Identifying Farm Data.

Meets the code?



Yes

Provider's comment

Farmers can access their data through AxisStream for visualisation and download. Farmers can also create secure access tokens to share one or more data streams with third parties they nominate. Access tokens can be revoked by the Farmer at any time through the platform's access token management feature.

Detailed compliance report against Farm Data Code

Farmer Control

3.2

Take all reasonable steps to ensure any other entities permitted access to Farm Data are bound by the terms agreed between the Provider and Farmer, and do not contravene the provisions of this Code. This does not include entities nominated by the Farmer for data sharing purposes. Inform the Farmer where terms have not been fully passed on, or Code isn't complied with.

Meets the code?



Yes

Provider's comment

AxisTech uses Amazon Web Services as an infrastructure hosting provider, with data encrypted and access-controlled. AxisTech states that AWS does not have access to decrypt or view Farm Data.

Third parties nominated by Farmers receive data under the Farmer's own authorisation. AxisTech personnel who access Farm Data are bound by confidentiality obligations and access is controlled through role-based access controls and audit logs.

Detailed compliance report against Farm Data Code

Farmer Control

3.3

Provide a mechanism for the Farmer to request corrections to Farm Data.

Meets the code?



Yes

Provider's comment

Farmers can correct raw Farm Data directly in AxisStream. For corrections to derived data, insights or other data, Farmers can contact AxisTech by email or phone, and AxisTech will respond to correction requests within a reasonable period.

Detailed compliance report against Farm Data Code

Farmer Control

3.4

Ensure Identifying Farm Data and any other data provided by the Farmer to the Provider, is not deleted without the Farmer's authorisation during any agreed or legally required data retention period.

Meets the code?



Yes

Provider's comment

AxisTech states that it does not proactively delete or dispose of Identifying Farm Data without a Farmer's explicit request, except after account closure or the 30-day post-termination retrieval period. De-identification for research or benchmarking purposes only occurs with explicit prior written consent.

Detailed compliance report against Farm Data Code

Farmer Control

3.5

Take all precautions to avoid identification or re-identification of a farm or Farmer from de-identified data, without the Farmer's clear, fully informed, and express consent.

Meets the code?



Yes

Provider's comment

Where Farm Data is de-identified with consent, AxisTech removes personal information, farm boundaries and GPS coordinates, and uses aggregation methods designed to prevent re-identification. Access to any systems that could theoretically link de-identified data back to a source is limited to a small number of authorised personnel, supported by confidentiality obligations, role-based access controls and audit logs.

Detailed compliance report against Farm Data Code

Portability

Ability to obtain and delete Farm Data.
During any agreed and legally required data
retention period. Providers will:

Data Code Principles



4.1



4.2



4.3



4.4



4.5



4.6

Detailed compliance report against Farm Data Code

Portability

4.1

Provide Farmers and/or their nominees with the ability to obtain all Identifying Farm Data (both raw and/or processed) in a structured and frequently used machine – or human-readable format where technically feasible.

Meets the code?



Yes

Provider's comment

Farmers can download their Farm Data in CSV format through AxisStream during the term of their agreement. AxisStream also supports data sharing with third parties nominated by Farmers through access tokens.

Detailed compliance report against Farm Data Code

Portability

4.2

Provide documentation to make ported data usable, e.g. Application Programming Interface (API) documentation and data model diagrams.

Meets the code?



Yes

Provider's comment

AxisTech provides documentation for CSV data formats and API usage as part of the support process. Farmers requiring API access can submit a support ticket, after which AxisTech can organise an API key and provide relevant documentation.

Detailed compliance report against Farm Data Code

Portability

4.3

At the request of the Farmer, delete or dispose of any Identifying Farm Data, unless prohibited by law or unable to do so.

Meets the code?



Yes

Provider's comment

Farmers can request deletion of Identifying Farm Data by emailing AxisTech or using the platform's account closure feature. On account closure, Identifying Farm Data is deleted. De-identified aggregated data that is no longer linked to a user cannot be deleted once it has been created with prior consent.

Detailed compliance report against Farm Data Code

Portability

4.4

Ensure that contingency plans exist to give Farmers the option to port and/or delete Identifying Farm Data in the event of insolvency.

Meets the code?



Yes

Provider's comment

In the event of AxisTech's insolvency, AxisTech states that it will provide Farmers with as much notice as practicable to allow them to export or delete their data before any cessation of services. Farmers can download data through the platform at any time and can close their account if they choose.

Detailed compliance report against Farm Data Code

Portability

4.5

Provide the Farmer fair warning in advance of changes to legal jurisdiction, change of control, or sale of the Provider entity, and adequate time for the Farmer to port and/or delete their Identifying Farm Data.

Meets the code?



Yes

Provider's comment

AxisTech will provide users with as much notice as practicable in advance of any change to legal jurisdiction, change of control, or sale of the AxisTech entity. Farmers can use this period to export or delete their data if they choose.

Detailed compliance report against Farm Data Code

Portability

4.6

Ensure that Farmers can port and/or delete Identifying Farm Data in the event of service termination.

Meets the code?



Yes

Provider's comment

Users may terminate by giving 30 days' written notice, subject to any minimum term. On termination, access to AxisStream stops immediately and users have 30 days to download their data in CSV format before Identifying Farm Data may be deleted or de-identified.

Detailed compliance report against Farm Data Code

Security

Keeping Farm Data protected and secure.
Providers will:

Data Code Principles



5.1



5.2



5.3



5.4



5.5



Detailed compliance report against Farm Data Code

Security

5.1

Take all reasonable and prudent steps, in line with industry best practice, to ensure Farm Data and any other data provided by the Farmer to the Provider, are protected at all times from unauthorised access, damage or destruction.

Meets the code?



Yes

Provider's comment

AxisTech stores Farm Data on secure Amazon Web Services servers located in Australia. Security measures include encryption in transit, encryption at rest, restricted administrator privileges, role-based access controls, firewall protections, audit logs, regular security patching and limited staff access for legitimate purposes such as service delivery, technical support or meeting obligations.

Detailed compliance report against Farm Data Code

Security

5.2

Put in specific data management protocols to protect sensitive data about the Farmer or farm, such as personal/financial information.

Meets the code?



Yes

Provider's comment

AxisTech treats all Farm Data as confidential and protects it under its security procedures. Each data owner has a separate schema within the database, helping to keep user data separate. Sensitive information is only collected with explicit consent, and farm data with potential biosecurity implications is subject to the same access controls and confidentiality protections as other Farm Data.

Detailed compliance report against Farm Data Code

Security

5.3

Promptly notify the Farmer of a data breach that has led to unauthorised access to, or damaged or destroyed Farm Data.

Meets the code?



Yes

Provider's comment

AxisTech states that it will notify impacted users as soon as practicable after a data breach is detected, including details of the breach and its remediation plan. AxisTech also complies with the Notifiable Data Breaches Scheme under the Privacy Act, including notifying affected users and the Office of the Australian Information Commissioner where a breach is likely to result in serious harm.

Detailed compliance report against Farm Data Code

Security

5.4

Implement a backup and recovery regime that is appropriate for the scale, sensitivity and timeliness of the Farm Data.

Meets the code?



Yes

Provider's comment

AxisTech backs up Farm Data every 24 hours. The database can be restored within 60 minutes of data loss, with a maximum possible data loss of data added up to 23 hours after the last backup. Backups are stored on servers located in Australia.

Detailed compliance report against Farm Data Code

Security

5.5

Ensure all staff and sub-contractors that work with Farm Data, and/or set terms, policies, and/or processes for Farm Data are trained to comply with the terms of this Code.

Meets the code?



Yes

Provider's comment

AxisTech will provide Farm Data Code documentation to staff and contractors who work with Farm Data as part of onboarding. AxisTech also identifies annual cybersecurity awareness training, Farm Data Code obligations training, confidentiality obligations in employment or contractor agreements, role-based access controls and training records reviewed annually.

Detailed compliance report against Farm Data Code

Compliance

Compliance with privacy and disclosure obligations. Where Providers are required by law to provide information to a third party, they will:

Data Code Principles



6.1



6.2

Detailed compliance report against Farm Data Code

Compliance

6.1

Avoid disclosing any Identifying Farm Data; or,

Meets the code?



Yes

Provider's comment

AxisTech avoids disclosing Identifying Farm Data except where required by law.

Detailed compliance report against Farm Data Code

Compliance

6.2

If Identifying Farm Data must be disclosed, where legally permissible the Provider must promptly notify any Farmer whose information will be (or has been – if prior warning is not possible) disclosed.

Meets the code?



Yes

Provider's comment

If Identifying Farm Data must be disclosed, such as in response to a court order or government agency request, AxisTech will disclose only the minimum amount required and, where legally permissible, notify the affected Farmer immediately before disclosure.

Disclaimer

The “Farm Data Code Provider Summary Audit Report” website (Website) is operated by the National Farmers’ Federation Limited (NFF). The Website provides a listing of data and technology products (Products), supplied by different providers (Providers), assessed by NFF for compliance with the NFF Farm Data Code (Code).

What is certification?

Providers who wish for their Products to be assessed and certified for compliance against the Code apply for assessment by NFF. NFF perform a desktop review of certain documents to assess a Product’s compliance before publishing the outcome of this assessment on the Website. Where a Product complies completely with the Code it will be certified.

NFF’s intention is that the Website provides a quick reference for how Products comply with the Code and provides a summary of how Farm Data is handled by Providers.

Certification and assessment is not advice on the quality of the services provided by a Provider or the Product and the review performed by NFF does not consider or reflect these aspects in any way.

By including the Summary Audit Report or certification of a Product on the Website, NFF is not providing an endorsement of the Product, Provider or any services.

How do members of the farming industry use the Website?

NFF operates the Website to allow members of the public to review Providers’ and Products’ performance against the Code, as assessed by NFF.

While NFF has taken all reasonable measures to confirm the accuracy of its assessment, it does not warrant that any information published on the Website is accurate, complete, reliable or up to date. We request that Providers ensure the information they provide is correct when they apply for assessment and certification, however rely on Providers to comply with this request.

NFF does not make any representations or give any warranties about the information available on the Website or contained in the Summary Audit Report, or the suitability of any Provider or Product for a particular purpose. To the extent permitted by law, NFF will not be liable for any expenses, losses, damages or costs which might be incurred as a result of the information contained on the Website or in a Summary Audit Report being inaccurate or incomplete in any way and for any reason.

What if the Provider’s product was not as expected?

NFF encourages farmers to report to NFF any conduct of a Provider or a Product that does not comply with the Code. However, NFF accepts no liability for any aspect of the interaction between a Provider and user of the Website, including but not limited to fees, payments and refunds, scope of services, performance or delivery of any services or contractual disputes. NFF is not a regulator of the relationship between a Provider and any recipient of the Provider’s services.

How is personal information used in a complaint?

If you make a complaint, your personal information will be used by NFF to contact you and obtain additional information from you about the alleged breach of the Code. Your personal information will never be published by NFF or provided to a Provider.

For further information on how NFF collects, uses, discloses and stores personal information, please see our Privacy Policy at <https://nff.org.au/programs/australian-farm-data-code/australian-farm-data-code-certification-privacy-policy/>. The Privacy Policy also provides for how complaints related to privacy may be raised with and managed by NFF.